

Date: 04/02/2018

Acronis

To: Mindset Software Technologies

RE: Letter of appreciation

Dear Mindset Software Team,

Thank you for bringing to our attention the issue with one of Acronis domains. By notifying Acronis of this misconfiguration issue, you have helped ensure that nobody can access records of some product renewals without proper authorization. The Internet is a dangerous place, and as such, it is always beneficial to have a security-conscious team like you.

We will be pleased to invite you to the Acronis bug bounty program, as soon as it is launched later this year.

Yours in Trust,

Oleg Ishanov
Director of Information Security
Acronis International GmbH

A handwritten signature in blue ink, consisting of a stylized 'O' and 'I' followed by a long horizontal line extending to the right.